

October 19, 2018



American College of
Healthcare Executives
for leaders who care®

300 S. Riverside Plaza, Suite 1900
Chicago, IL 60606-6698
(312) 424-2800 Phone
(312) 424-0023 Fax
ache@ache.org

Dear Sir or Madam:

I lead communications and marketing for the American College of Healthcare Executives, an 85-year old professional society of nearly 50,000 people who lead hospital, health systems and other healthcare organizations. I oversaw and engagement with Merle Branner on a nearly yearlong project to update and index our organizational archives.

Merle worked onsite at our offices as an independent contractor and I found her to be knowledgeable, focused, judicious and self-sufficient. She involved me with questions and recommendations, as needed; otherwise, she was self-directed, which was appropriate. As part of the project, Merle provided invaluable information that extended beyond her expertise in archiving, including systems, software and facilities recommendations (for housing the documents) to support our permanent archives.

Merle has completed the original portion of our project and based on the quality of her deliverables and our experience, so far, I would engage her again to help with ongoing maintenance of our archives. In short, I can wholeheartedly recommend Merle Branner for any archival project.

Sincerely,

Eva Chess, JD
Vice President, Communications and Marketing